

Welcome to Andale Counters!!

This manual is a step-by-step Guide to your Counters Page. As you read through this manual, you will notice tips that will assist you in determining your options, but these are not required.

1. Activate Your Counters

Once you have registered for Andale Counters, you will need to activate your counters. This sets a token with eBay so that we are able to display your counter information to you.

2. Sign into eBay

Signing into eBay activates a token so that we can display your counters to you. Andale does not store your eBay Password or information, but uses the eBay Token system that allows them to pass information to us so that we may in turn display this information to you. Sign into eBay and select agree to set your token. Once you have completed this step, you will be at your View Counters Page.

3. View Your Counter Hits

Once you have completed activation, your counters are located under the Auction Tools tab.



Tip: When you are signing into your Andale Counters account your View Counters Page is located under the Auction Tools Tab.

4. Your View Counters Page

Your Counters Page will contain all your counter data and filters to view your data. This section will provide an overview of the different features of your Counters page.

Live Items		Completed Items	Live & Completed	eBay Go to My eBay ?				
All Live Items Items With Counters Items Without Counters Items With Bids/Sales								
Items I'm Selling: (184)								
Item	Details	High Bidder	Time Left	Hits	Bids	Qty	Current Price	
<input type="checkbox"/> 6028202687	American Flyer 342 DC Engine and Coal car - NR		18m 13s	185	6	1	\$178.5	
<input type="checkbox"/> 7380912632	Steuben Christmas Ornament Gift Package - NIB	qt	42m 46s	70	2	1	\$38.99	
<input type="checkbox"/> 6595676523	JYDSK vintage telephone	david	42m 51s	42	2	1	\$10.49	
<input type="checkbox"/> 6028225799	Wyandotte China Clipper Airplane	cfr	1h 47m	66	1	1	\$34.99	
<input type="checkbox"/> 4432086968	Arthur Court Grape Pattern Chip and dip tray 14 inch	hes	20h 17m	98	17	1	\$50.5	

FIGURE I. The View Counter Page

4.1 Live Items Tab

The Live items Tab displays your items that are currently active on eBay and includes the following components:

- **All items** will display all your live items.
- **Items with Counters** will display only live items with counters.
- **Items without Counters** will display only live items without counters.
- **Items with Bids/Sales** will display only live items that have a bid.



FIGURE II. Live Items Tab

4.2 Completed Items Tab

The Completed Items Tab displays your items that have closed on eBay in the last 30 days.

- **All Completed Items** will display all your closed items from the last 30 days.
- **Items with Counters** will display only closed items that had counters.
- **Items without Counters** will display only closed items without counters.
- **Items with Bids/Sales** will display only closed items that have been sold.



4.3 Live & Completed

The Live & Completed Tab will display all your items for the last 30 days and has the following filters:

- **All items** will display all your live and closed items for the last 30 days.
- **Items with Counters** will display only items with counters.

- **Items without Counters** will display only items without counters.
- **Items with Bids/Sales** will display only items that have a bid (open auctions) or sales (closed auctions).



FIGURE III. Live & Complete Items Tab

FIGURE IV. Select Time Zone

4.6 Items I'm Selling View

The Items I'm Selling view displays the details of your items. It will include a link to your auction, the item title, the user ID of your bidder, the closing date, the number of views, the number of bids and the current bid price. Each item listed will have its own line.

6469910296	Lord of the Rings- 3 Movie Extended Version DVD Box Set	pete	Jan-07	263	13	1	\$66.01
6469910293	Sopranos- Season 4- DVD Set- New in Box	sharon	Jan-07	81	15	1	\$31.0

FIGURE V. Items I'm Selling View



Tip: Do not select the ADD COUNTER link if you have added a counter when listing your item. The ADD COUNTER will display until activity is triggered by a view to your counter. Once your counter is viewed, ADD COUNTER will disappear and be replaced with your item views.

4.7 Page Totals

The Page Totals located under your Items I'm Selling section will display totals for the current page. This will include your total hits, total bids, total quantity and total price.

Hits	Bids	Qty	Current Price
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Total: 10720 | 834 | 113 | \$ 5134.96

FIGURE VI. Page Totals

5. Add Counter

The Add Counter button allows you add counters in bulk. Simply select the listings where you wish to add a counter and select ADD Counter and choose your counter options. Do not use ADD COUNTER if you have added a counter when listing your item. The Add Counter will display until it is viewed on eBay. A view to your action page will “trigger” the counter to begin counting. Adding counters where you have already added a counter may result in duplicate counters.



FIGURE VII. Select Add Counters

5.1 Select which Counter to Add

Once you have selected Add Counter, you will be given the options to choose what type of counter to add to your listing. Choose which counter you would like to use, select the type of counter, and choose boarder or set this style as your default counter style.

Add A Counter

✓All	Item #	Title	Style	Type	Border	Time Left
<input checked="" type="checkbox"/>	5603105448	This is a test auction - DO NOT BID! (Kp)	Honesty Style	Smart Counter	No	88d 17h+

Choose Counter Style and Options

Digit Style: 1 2 3 4

Counter Type:

- Unique Views (Recommended. Doesn't count consecutive refreshes by same buyer)
- Page Views (Counts every time the page is refreshed)

Options:

- Border
- Use this style as my default counter style

FIGURE VIII. Select Counter Style



Tip: Andale provides many different counter styles. Use the below link to view all the styles:

6. Edit Counter

The Edit Counter button allows you edit your counters in bulk. Simply select the listings where you wish to change your counter style and select Edit Counter Style. There are limited choices available if you list your items from eBay or elsewhere (Andale Lister provides all the counter choices when you list), and by using Edit Counter, you can quickly change the styles of your counters in bulk.

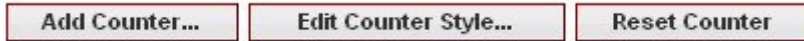


FIGURE IX. Select Edit Counter

6.1 Select which counters to Edit

Once you have selected Edit Counter Styles, you will be given the options to choose what changes you would like to make to your existing counter style. Change any of the options or styles and select the Edit Counter Button to complete your changes.

Add A Counter

✓All	Item #	Title	Style	Type	Border	Time Left
<input checked="" type="checkbox"/>	5603105448	This is a test auction - DO NOT BID! (Kp)	Honesty Style	Smart Counter	No	88d 17h+

Choose Counter Style and Options

Digit Style: 1 2 3 4

Counter Type: Unique Views (Recommended. Doesn't count consecutive refreshes by same buyer)
 Page Views (Counts every time the page is refreshed)

Options: Border
 Use this style as my default counter style

FIGURE X. Select Counter Style

7. Reset Counter

If you would like to reset your counter to zero, select the counter and select the Reset Counter Button.



FIGURE XI. Select Reset Counter



Tip: Only use Reset Counter if you are sure you wish to zero your totals out. Once you have selected Reset Counter, your total for the selected counters totals are zeroed out. There is no undelete function, so once you select to reset your counters, the information is permanently gone.

FIGURE XII.

FIGURE XIII. Select Create New

FIGURE XIV. Enter Web Counter Information
